

# THEATRE POLICY

## **TICKETS ARE NON-REFUNDABLE**

Tickets are **non-refundable**.

When a show becomes sold out, as a courtesy we will assist our patrons in re-selling their tickets. Please note, once a ticket is turned into the Box Office, it becomes the property of the Mary Winspear Centre and there are no guarantees that your ticket will be resold.

## **SPECIAL NEEDS**

Please advise the Box Office of any special seating needs when ordering your tickets. Wheelchair seating is available.

Please note, we are a **fragrance free** building; perfume, cologne and other fragrances can cause respiratory difficulties for many of our patrons, clients, and staff.

## **PERFORMANCES**

Please confirm dates and times with the Box Office at the time of purchase. There is no admittance to the Charlie White Theatre without a ticket.

Information and prices are subject to change.

Babes-in-arms are not permitted in the theatre for adult performances. For approved performances, children over 2 years of age are required to purchase a ticket.

Latecomers will be seated at the discretion of the MWC Front of House Volunteer.

No Photography or Videography is permitted unless authorized by Theatre staff. Please turn off cell phones and electronic devices while in the Theatre.

No Food or Drinks in the Theatre. Only water purchased from the theatre concession is permitted in the Charlie White Theatre.

**Free parking** for our Patrons on a first come first served basis.